



Loans– Frequently Asked Questions

When will I receive my paid off information (Vehicle Title, paid note)?
10 business days from the date of pay-off.

Where can I get the payoff/history for my loan?

This information is available to you when accessing your account on-line using the account information tab will provide you with your pay-off balance. You can view your history using the transaction tab. If you need additional information pertaining to an existing loan or need a payoff good for a future date please [contact us](#).

Can I transfer from a Line of Credit to a deposit account with eCBT online?

No, not online. You will need to [contact us](#) and we can help you over the phone or in person.

Can I make a loan payment over the phone using a credit card?

No, not over the phone. However, cash advances are available in person at one of our branches. Please [contact us](#).

What information is needed to obtain a loan with Centinel Bank of Taos?

[Link to loan section](#)

What do I need to open a deposit account?

[Link to switch kit](#)